

STROMAG FEED SYSTEM QUICK OPERATING TIPS:

- All feet need to be touching firmly on the floor, the system should be level and lagged to the floor
- Based on your plant's operating environment, regular cleaning of the bowl, inline track and nest part riding surfaces is mandatory. Light oils, lubricants or mold release residues will build up and performance hindered.
- Parts on the floor? Do not reload them into the hopper, insert by hand
- Parts must be within tolerances, check 5 to 10 sample parts from each box **prior to loading into the hopper bin** using the gauge block supplied (in most systems)
- Do not permit the bowl to be over filled with parts from the hopper. Obey the "fill line" provided. If fill line absent, as a rule, no more than one layer of parts in the bottom of the bowl should be permitted at any time. A bowl that is "center bare" of parts with parts only on the lower level perimeter is optimal.
- Do not permit debris, trash or contaminants to enter the bowl or hopper. This will cause jams and overall poor performance.
- Voltage to the feed system must be consistent and should be checked prior to first operation
- Beware of excessive ambient vibration emanating from equipment in the area like welding equipment drawing electrical current affecting voltage to the feed system, or heavy presses causing a bouncing effect at or around the feed systems

Need Help? – Call Stromag at 888-853-7740

Be Prepared before Calling:

- Note the serial number of the feeder – located on the base plate of the drive unit located directly under the bowl itself
- Have all the basic steps above been taken care of (eg., is the system clean?)
- How often does the problem occur – number of times per 8 hour shift
- Take pictures of the problem area, capture the problem with film is best
- Use power point to draw arrows right to the problem area with brief comments as to what is being observed
- Be sure the parts are in spec
- If possible send us an email with your observations, pictures, film, serial number and contact information and we will call you with our recommendations/comments.
- 8 out of 10 "problem" requests can be solved by telephone tech support
- Complete Mandatory "Pre-Service" Checklist before you call.